



IMPORTANT—PLEASE READ!

Dear Reliant Member,

As we continue our plans to resume full operations, the following update is to keep you informed of our progress.

**Our Canandaigua, Macedon, Newark, and Sodus branch lobbies are now open to serve you!**

The well-being of our members and our team is always top of mind, so we have been carefully testing to ensure we are ready to serve you in our branch lobbies in the safest, most efficient way possible. As we reopen individual branch lobbies, we will have health and safety procedures in place. Please visit the [COVID-19 page](#) of our website for more details about what you can expect.



**Pamela Heald**  
President & CEO

Our teams are prepared and eager to make your visit safe and productive. We have missed seeing you, and look forward to welcoming you!

**Holiday Weekend Schedule Update**

In observance of the Independence Day holiday, many of our branches and back-office operations will be closed on July 3, and all of Reliant will be closed on July 4.

Because we have been operating on a limited service plan, we have made arrangements for some locations to be open on July 3.

On **Friday, July 3**, Reliant's **Canandaigua, Newark, and Sodus** branches will be open from **8:30AM–2:00PM**.

If you have any questions, please don't hesitate to contact our Member Service Center at 800-724-9282 during [regular business hours](#).

As always, thank you for your membership!

Sincerely,

Pamela P. Heald  
President & CEO

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