



IMPORTANT—PLEASE READ!

Dear ,

The world continues to be transformed in big ways, and as a community we are all trying to navigate new life challenges. Unemployment, home-schooling, face-masking and virtual meetings are just a few of our new realities. What continues to be certain is each day your credit union and your Reliant team are here, helping and supporting.

We are working hard to put into place necessary measures to prepare for our eventual return to full operation. As we formulate these plans, we are keeping the safety and health of our members and employees top of mind. Please continue to check the [COVID-19 Updates](#) page on our website, where we will provide more information about our plans as well as keep you informed about programs and services available to help members.



Pamela Heald
President & CEO

Deposit Fee Relief Extended Through May

We will continue the deposit fee relief begun in March, and will not charge fees associated with Reliant deposit accounts (e.g. NSF, courtesy pay, ATM fees) through **May 31, 2020**.

How Can We Help?

Your Reliant team is here for you. We want to know how you are doing, and how we can help, so we have put together this [short survey](#). Please take just a few moments to complete it for us so that we best know how to serve you.

Thank you, in advance, for your continued dialogue-and as always, we are grateful for your membership!

Sincerely,

Pamela P. Heald
President & CEO

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