



IMPORTANT—PLEASE READ!

To our valued members,

If ever there were a time when the credit union philosophy of “people helping people” shone through, it is now. Throughout the past week, our entire team has been outstanding in finding different ways to meet your needs. The teamwork and dedication to service among our staff has been nothing short of amazing. I appreciate your understanding as we work through new ways to serve you.

We have heard from many of you that you are concerned about what lies ahead, and we are actively working to find where your credit union can help.

Effective immediately, through April 30, 2020, Reliant will help you, our valued members, by not charging any fees associated with your Reliant deposit accounts (e.g. NSF, courtesy pay, ATM fees).

Each day we will face this challenging situation together. We appreciate your kindness and your patience as we work to adapt to the rapidly evolving situation.

As always, thank you for your membership!

Sincerely,

Pamela Heald  
President & CEO



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