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## For Immediate Release

### Reliant Community Credit Union Named One of Rochester's Top Workplaces for Second Year in a Row

SODUS, N.Y., March 28, 2019— Reliant Community Credit Union has been awarded a Top Workplaces honor by the *Democrat and Chronicle* for the second year in a row. The list is based solely on employee feedback gathered through a third-party survey administered by research partner Energage, LLC, a leading provider of technology-based employee engagement tools. The anonymous survey measures several aspects of workplace culture, including leadership, communication, and appreciation.

“Everything we do at Reliant is for our members, and it all starts with our employees. If our employees are happy and enjoy coming to work each day, they will provide better service for our members,” said Pamela Heald, President & CEO of Reliant. “We are proud of our corporate culture of accountability, respect and teamwork—and we are so grateful to our employees for living that culture each and every day.”

Other Reliant staff shared their thoughts about what makes Reliant a top workplace for them. Ryan Carroll, Reliant’s Member Service Center Supervisor, said, “I enjoy working at Reliant because of the advancement opportunities. Management recognizes hard work and rewards it.”

“Reliant truly cares about its employees. From Senior Management on down, the credit union understands the need and desire to have an appropriate work/home-life balance,” said Alexandria Burnett, Reliant’s Webster Branch Manager. “It’s almost as if we’ve hired more than 100 of the most caring and genuine people in our communities!”

“I feel that I am surrounded by knowledgeable people who work together to share their knowledge and skills in order to serve our members and help other employees learn and grow,” said Sue Cronenworth, Reliant’s Risk Management Supervisor.

Reliant Community Credit Union, which began locally in 1970, is a \$433 million credit union serving more than 40,000 members. Eligibility is available to all who live, work, worship, attend school, or volunteer in Monroe, Ontario, and Wayne counties. Reliant currently has branches in Brockport, Canandaigua, Geneva, Henrietta, Irondequoit, Macedon, Newark, Sodus, and Webster. A full-service financial institution, Reliant



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offers a complete range of financial products and services, including mortgages. For information regarding membership or employment, contact the credit union at 800-724-9282 or visit [reliantcu.com](http://reliantcu.com).

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