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For Immediate Release

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Shelley Bailey Promoted to the Role of Member Service Center Manager for Reliant Community Credit Union

SODUS, NY—Reliant Community Credit Union recently announced that Shelley Bailey has been promoted to the role of Member Service Center Manager. Ms. Bailey has been a member of the Reliant team for more than eighteen years, having served in a variety of member service roles throughout her career. Most recently, she served members as Assistant Manager in Reliant’s Sodus branch.

As Manager of the Member Service Center (MSC), Reliant’s local call center, Ms. Bailey will provide leadership to staff in the MSC, and will be responsible for organizing, planning, and directing all functions related to incoming member correspondence via telephone, email, chat, and mail.



Shelley Bailey

Ms. Bailey says she loves working at Reliant and is excited for the challenges a new role brings. About her new role, she says, “I look forward to making a positive impact on the Member Service Center team.”

Ms. Bailey possesses an Associate’s Degree from Bryant and Stratton College. She lives in Marion, NY, with her husband and two daughters. Outside of work, she enjoys hiking, reading, and spending time with her family.

Reliant Community Credit Union, which began locally in 1970, is a \$408 million credit union serving more than 39,000 members. Eligibility is available to all who live, work, worship, attend school, or volunteer in Monroe, Ontario, and Wayne counties. Reliant currently has branches in Brockport, Canandaigua, Geneva, Henrietta, Irondequoit, Macedon, Newark, Sodus, and Webster. A full-service financial institution, Reliant offers a complete range of financial products and services, including mortgages. For information regarding membership or employment, contact the credit union at 800-724-9282 or visit reliantcu.com.

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