



January 3, 2020

Reliant Fraudulent ATM Activity

We recently identified that skimming devices had been placed on some Reliant drive-up ATMs over the past two weekends:

- In Canandaigua from December 20-22
- In Newark on December 28

We reported this to local law enforcement and continue to work with them to investigate.

Members are not liable for unauthorized card transactions. We are actively contacting all Reliant members who conducted transactions on these machines during the impacted time frames.

As always, we encourage you to review your account activity routinely and to report any fraudulent transactions immediately.

At Reliant, we take your security and the security of your finances very seriously. If you have any questions or concerns, please don't hesitate to contact us at 800-724-9282.

For more information to assist you in protecting yourself from fraud and other criminal activities, please visit our Fraud/ID Theft web page: www.reliantcu.com/resources/fraud-id-theft.