



A note from our President & CEO

Help us preserve our credit union history!

As we mourn the passing of our founder and first CEO, Donald K. Rhine, I have been humbled and amazed by the notes and remembrances that have poured into the credit union. In a way, Mr. Rhine's passing and the tributes that we've received via email and social media have solidified to me the importance of collecting and preserving stories of the credit union's early days so that we have them to look back on.

I had the honor of speaking on behalf of the credit union at Mr. Rhine's celebration of life in Alabama—a moving event filled with his family and friends, longtime credit union employees and even a volunteer who also made the trip. Mr. Rhine's involvement with the credit union had such an impact on his life, and it was truly special to be able to share memories of Mr. Rhine and the profound impact he had on our organization.

We will be honoring Mr. Rhine's memory during our annual meeting of membership on June 20 at 4:15 PM at our Sodus headquarters. As always, all members of Reliant are invited to attend. In preparation for the annual meeting, we are looking for stories and photos of Mr. Rhine and the early days of the credit union. We invite you to share your memories and images using the links below.

We appreciate your help with preserving our history, and as always, thank you for your membership!

~Pamela Heald, President & CEO

[Share a Memory](#) | [Submit a Photo](#)

News and Notes

Have you activated your EMV debit card yet?

In late April, we mailed all Reliant debit cardholders new Reliant Visa debit cards that are enabled with EMV technology. Our new EMV chip cards offer additional fraud prevention features that provide greater account security. If you have not activated your new card, please do so as soon as possible. If you've already activated

your new card, thank you! On or around 06/01/2018 your old debit card will be deactivated.

Questions? Call us at [800-724-9282](tel:800-724-9282) during regular business hours.

Refer friends and family and get rewarded!

We've extended our double referral offer! For a limited time, get \$50 for every friend or family that you refer who joins Reliant! And, your friend or family member could get \$75!

[Learn More](#) | [Refer Friends and Family](#)

Reliant's President & CEO is honored

Congratulations to Pamela Heald, Reliant's President and CEO, who was one of the recipients of the first-ever *Rochester Business Journal* (RBJ) Women of Excellence awards! She joined 34 other honorees who were recognized for achieving professional excellence, displaying a commitment to community service, and making a positive impact on others through mentorship.

[Read the RBJ article](#)

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